



## WITHDRAWAL POLICY

To withdraw funds from his/her account, the Client shall submit a withdrawal request via the "Withdrawal" function in his/her Trader Room. The Client shall provide all the necessary details when filling in the withdrawal request.

Withdrawal requests are processed by the financial department of the Company one-at-a-time. The process time of the client's request to withdraw funds is between 5 - 7 business days from the day that the request to withdraw funds was made. All withdrawal requests are processed on First-In-First-Out (FIFO) basis according to the funding source.

The Company reserves the right to increase the processing time and/or cancel withdrawal requests submitted by its clients. This right is exercised inter alia in circumstances where the Company determines based on available information that the funds subject to withdrawal request are connected with activities by the client in breach of its contractual obligations and/or applicable law.

If a withdrawal request has been cancelled by the Company, the Client will be informed accordingly by the Company via the Company email, and it is the Client's responsibility to create a new withdrawal request.

The Client has the right to withdraw funds only to the payment system that was used to deposit funds to his/her account. In the event where it is technically impossible to withdraw funds to the payment system that was used to deposit funds, the payment method shall be chosen by the Company according to the Client's wishes. In such case, the payment details shall meet the conditions specified by the Client in his/her Trader Room.

If a trading account was credited in a way that cannot be used for funds withdrawal, the funds may be withdrawn to a bank account under the same name as the trading account name as long as the Client provides satisfactory evidence of the ownership of bank account where the funds originated from as well as the destination bank account.

The Client is fully responsible for the information he/she provides to the Company through the withdrawal request. If the Client uses a bank card for making deposits, withdrawals shall be made to this bank card in the amounts not exceeding the amount deposited within 90 (ninety) calendar days from the last deposit. Withdrawals to bank cards shall have greater priority than other types of withdrawals.